

Choosing a Behavioral Health Rehabilitation Service Provider

Choosing a BHRS (wraparound) provider for your child can be a difficult decision. At the initial meeting you were given a list of BHRS providers and the hours prescribed for each of the services as recommended by the evaluator. Please take some time to review this information and consider the following as you make your decision:

Things you can do:

- Ask neighbors and friends if they have accessed BHRS (wraparound) and who provided their services
- Ask other professionals working with your child (blended case manager, MR supports coordinator, Early Intervention service coordinator)
- Ask childcare providers, school personnel or your pediatrician if they have worked with BHRS providers
- Review provider websites

Your next step:

- You may have your selection narrowed down to a few agencies.
*If your child is diagnosed with an Autism Spectrum Disorder you may want to start with the providers marked with * as they specialize in this diagnosis.*
- Call those agencies and speak with an agency representative directly about the services they provide.
- Tell the provider the initial evaluation and ISPT have been completed.

Questions to ask when calling a BHRS Provider:

- Does the agency provide services in the area of Butler County that I live?
- Does the agency have qualified staff to address my child's specific needs and staff that would be a good match for my child?
- Does the agency have staff available to provide the number of hours for each prescribed service?
- Is the staff available at the time of day that is best for me and my child?

Once you chose a provider:

- Contact Center for Community Resources BHRS Service Coordinators to inform them of your choice:
- Call either: **Vicki Glenn @ 724-431-3714** or **Lauren Carr-DiZinno @ 724-431-3718**
The Service Coordinator will contact the provider and forward the necessary paperwork so services can begin.
- You always have the choice to change provider agencies or provider staff working with you and your child.